



## Dear Parents and Carers

### \*\* December 2021/January 2022 Nursery Update \*\*

We hope you all have a fantastic Christmas and New Year! After last year, we hope you all have an extra special Christmas doing whatever makes you happy! We wish you all good health over the Christmas period and can't wait to hear about all your Christmas memories come January!

A welcome to our new families who will be starting in January, we can't wait to get to know you all 😊 . We will have your settle session planned with you in coming weeks (If we haven't already) and we can't wait to get to know you and your little ones.

#### **Christmas:**

Thank you so much for returning your Christmas Attendance memo, this has been very helpful for us to plan.

We have been advised this year to think carefully about any Christmas activities that will enhance the transmission between home settings from WSCC. Considering this we will be asking parents not to send cards in from their children to their friends. This is to minimise the risk of potentially passing the covid19 virus from one household to another. We are all rather sad about this as we know the children love to give and receive cards as it is all part of the lead up to the big day. You can however send cards into nursery that we can display in the rooms, we are just unable to transfer cards from one home to another. We had this in place last year and it worked brilliantly.

That being said, we wanted to send a little bit of reassurance that Christmas at The Friendly Fish is a magical time for all your little ones... and for us as well of course 😊

A reminder that we will be having a **Christmas celebration week for the whole week of 13<sup>th</sup> December which will continue to be Christmas themes through the final week of the year, throughout w/c 20<sup>th</sup> December.** This way no matter what session your little one is with us on they will be able to partake in something extra special on any given day – so no one misses out 😊

**Christmas jumper day** will be on Friday 10<sup>th</sup> December 2021, again please feel free to come dressed in your best Christmas jumper/t-shirt. If we could ask no removable accessories, it would be appreciated.

**January Invoices:** As you are aware from our fee increase letters sent out at the beginning of November –your invoices will be going out on the 16<sup>th</sup> December which is of course early. The 15<sup>th</sup> January payment date will remain; we are not requesting early payment. If some of your December payments have not cleared with us by the time we send the invoices out please don't be alarmed when it says what is still owed for December on your invoice if you know you have paid (remembering some voucher payments can take up to 10 working days to clear). We will ask that anyone who has outstanding payments for December that you know have not been paid, to ensure that this is paid ASAP despite the Christmas festivities.

**Fee Increase**– A reminder that the fee increase will take effect on your January invoices.

**Welcoming you in to collect: As from w/c 10<sup>th</sup> January 2021** we will be welcoming you in to collect your little ones. Please remember considering how well your children have settled we will always be continuing with the door drop offs in the mornings but are excited to welcome you back in to collect.

As you are aware we always used to request you were arriving by 5.50pm at the latest to collect so we can give you a hand over and time to leave the building. We are requesting that you arrive to collect by 5.45pm at the latest. This is to help all the ladies settle back into this way of nursery life again, and most importantly so we can continue to ensure our heightened cleaning duties are carried out. We will also have additional cleaning to do of high traffic areas to ensure you're all as safe as possible too now you will be entering the building.

Please note in accordance with our updated Covid 19 assessment, we will return to door collections should we have a number of positive cases within the nursery, or indeed if advised to due to a heightened number of cases within the area.

We will ask that you help us by doing the following at collections:

- **DO NOT under any circumstances let anyone else into the building** when you are entering or leaving – even if you know them – A staff member must let them in for safety reasons.
- We respectfully request that if someone does offer to hold the door for you that you decline, buzz and wait for a staff member to welcome you in.
- Remember to **close all stair gates** on your way into and out of the building for everyone's safety.
- **Staff will direct you** at initial pickups so you know where you are going and how your child's room will be running pickups.
- **Only one adult in at a time** to collect a child – this is because we have small corridors and lots of stairs so will prevent overcrowding.

- **MASKS** – Are to be worn when you're coming into the setting. We have used our stock supply; you will need to be responsible and ensure you have a mask with you.

We will be making sure collections/handovers are personalised, but as efficient as possible so we don't get a large collection of parents in communal areas.

**Tapestry** – We hope you agree, but we are loving our new way of recording your children's progress and sharing so many more moments with you. If you are joining us soon please do go on and complete your child's "all about me" prior to your settle which will be arranged in good time. This way we have a lovely insight into your little one before they start with us.

**Facebook Page:** If you haven't already, please don't forget to like our Facebook page! We put regular updates on there as well as pictures and videos of all the fantastic activities we get up to! Also, we would love any reviews from you all on the 'review' section of the page, if you have a spare couple of minutes! 😊

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**Dates for your diary:**

Christmas Eve – If your child is in, please remember we close at 4pm.

**December Dates: Christmas closure days:** W/C 27<sup>th</sup> December inclusive.

**Nursery also closed:** Monday 3<sup>rd</sup> January 2022 as it's a Bank Holiday.

**Term Time only families:** Return Tuesday 4th January 2022.

**February Half Term** is W/C 21<sup>st</sup> February 2022 for the week. Returning Monday 28<sup>th</sup> February :)

Once again, wishing you all a very Merry Christmas from all of us, to all of you!

Kind Regards,  
Natalie, Debs and the Nursery Team